

## July 2011 – Dec 2012 Annual Report



**Asian Services In Action, Inc.**

Throughout July 2011 to December 2012, ASIA carried on the founders' mission to empower and advocate for Asian Americans/Pacific Islanders (AAPIs), and to provide AAPIs access to quality, culturally, and linguistically appropriate information and services. We achieved several outcomes as planned. We will continue improving and expanding our programs to provide better services to individuals, families, and communities in the Northeastern Ohio region.

### **AGING AND ADULT SERVICES**

The program promotes seniors' well being by providing assistance and supportive services. Our target group is the seniors with low-income and limited English speaking skill. We hold many activities to support senior's community engagement. The highlight program is Lucky Senior Project.

- Lucky Senior members participated in "SUMMA's Sharing the Season" which helped to promote cultural differences among hospital employees and volunteers. The members demonstrated the Art of Calligraphy to the participants.
- They also engaged in the University of Akron's China Week by providing origami lesson to the students and faculty members.
- Within a year and a half, 396 seniors were assisted with benefit enrollment.

### **CHILDREN/YOUTH/FAMILY**

We provide education and mentoring for children and adults whose English is not the primary language. We also provide supportive activities and counseling for families of immigrants and refugees.

- We offered English and Chinese classes for free of charge for the immigrants from various countries.
- 360 students participated in Community Adult Mentoring (CAM) program which was held all year round to promote the prevention of alcohol and drug addiction.
- 97 clients participated in International Community Empowerment Project (ICEP) which is a program to encourage people to make healthy life choices.
- 853 people were educated on domestic violence issues. 21 victims were assisted and referred to the appropriate organizations.
- During this time, we built a stronger partnership with local organizations in Lakewood. They provide the building spaces to host parenting program and volunteer meetings for the benefits of the community. The stronger partnership increases our credibility in surrounding communities.

### **COMMUNITY HEALTH PROMOTIONS**

ASIA promotes the healthiness of community's residents by providing health education and screening services. We completed several projects involved promoting education, including Health

Education Workshops, Health Fairs, and Staff Trainings. In addition, we provided numerous types of screening services to our clients.

- 489 health screenings were done in a year and a half.
- We partner with the Banyan Tree Project to promote the HIV prevention in AAPI population. We reached 480 times of interactions through social media network.
- In 2012, ASIA collaborated with the HIV Prevention Program of Ohio Department of Public Health. The partnership enabled us to provide HIV infection screening.
- We received grants from Susan G. Komen Foundation and Mt. Sinai Health Care Foundation. It enabled us to provide greater breast cancer screenings.

## **CULTURAL OUTREACH**

We provide interpretation and translation services for the benefits of our clients and community. Most of our clients need help with legal and medical issues.

- We held Cuyahoga County Juvenile Court's interpretation contract from 2011 to 2012, and will continue the contract to 2013 and 2014.
- We provided 6,275 hours of interpretation.
- In 2012, we held the first medical interpreter training in the area. We were honored to welcome Ms Erika Castro, who is a highly experienced medical interpreter trainer in the nation. She, along with our experienced guest speaker, provided 40 hours intensive course to 28 interpreters in seven languages, including Burmese, Chinese, Cantonese, Cambodian, Nepali, Russian, and Spanish. The training helps us to contribute more professional and effective service to our clients.



## **SELF-SUFFICIENCY SERVICES**

Individual capacity is essential for self-sufficient community. We promote self-sufficiency for low-income families in the community by improving their wellbeing and providing job opportunities. We work on several projects.

- We collaborated with a local farm to teach local immigrants the methodology of western farming during the fall 2011. With effort, we finally passed the first USDA audit for Organic Certification in December 2012.
- We offered assistance in filing Federal and State income tax for the local Asian community. For the tax year 2011, the accumulated tax return for 370 clients was almost \$400,000.
- We helped our clients to apply for benefits from many programs such as Energy Assistant Programs, Home Energy Assistance Program (HEAP), Home Weatherization Assistance Program (HWAP), and Water and Sewage Affordability Program. The total number of clients were served are 1,890.

- We provided legal advices for immigrants and offered citizenship and naturalization classes. 326 individuals were served.

### **CIVIC ENGAGEMENT/COMMUNITY BUILDING**

We developed civic engagement for the benefits of AAPIs.

- We worked with local communities statewide to educate and mobilize Ohio's AAPI voters through the nonpartisan Ohio AAPI Voter Registration and Education Project (VREP). We provided multilingual resources for voters through our website and hotline. Within four months and a half before the national election, almost 5,000 individuals received the service.
- On July 13, 2012, we participated in the White House Initiative on AAPIs at a Midwest Regional Action Summit. It was the first event that federal officials and over 260 AAPI community leaders in Midwestern states worked together to discuss concerned issues. One of the keynote speakers of the conference is Christ Lu, who serves as Cabinet Secretary, Assistant to the President, and the highest-ranking Asian Americans in the Obama Administration. It was also the first event at which ASIA provided interpreters and interpreting headsets for limited-English speaking attendees.
- On June 5, 2012, we joined the third Ohio Asian American Pacific Islander Legislative Day, which drew nearly 300 AAPIs from across Ohio to the Statehouse in Columbus to present the growth, diversity, and influence of our community in Ohio and to discuss issues of concern with our legislators.

### **Donors**

Adarsh E. Krishen & Robert K. Tazuma  
 Advanced Numerical Technology  
 Akron Community Foundation  
 Akron General Medical Center  
 Akron Summit Community Action, Inc. (ASCA)  
 Alcohol & Drug Addiction Services Board of  
 Cuyahoga County  
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 Amy Friedmann  
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 Asian and Pacific Islander American Vote, Inc.  
 (APIAVote)  
 Asian Community Alliance, Inc.  
 Asian Health Coalition  
 Asian Pacific Partners for Empowerment,  
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Mental Health Services Board  
County of Summit DD Board  
Cuyahoga County  
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Dana Silverman  
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Jeff Johnson  
Jennifer Lee  
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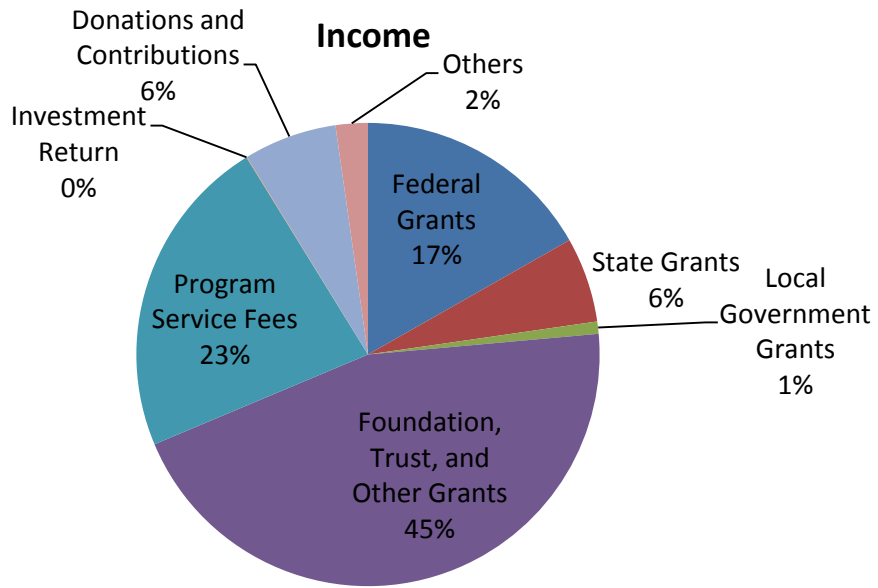
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Karen Wise  
Kathryn Toth  
Katie Fry  
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Lakewood Community Festival  
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Linda Moore  
Lisa Masako Hasegawa  
Lisa Wong  
Lucy Pramudji  
Mabel Brown  
Magnum Commercial Realty  
Mao Vue  
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Marie Monago  
Marlene Burroughs  
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MetroHealth System  
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Michael Johnson  
Mieko Kotake Smith  
Mike Johnson  
Mike Mendoza  
Ming & Liyun Lai  
Ming Chang  
Munsup Seoh  
Nancy Fong  
National Coalition for Asian Pacific American  
Community Development (CAPACD)  
Network for Good  
Nhan Tran  
Nhan Tran  
Nora McNamara  
Ohio Association of Second Harvest Foodbanks  
Oscar BaAye

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Proforma  
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Summa Health System  
Summit County JFS-Refugee Resettlement Services  
Suresh Bafna  
Susan G. Komen for the Cure  
Susan L.Z. Cheng  
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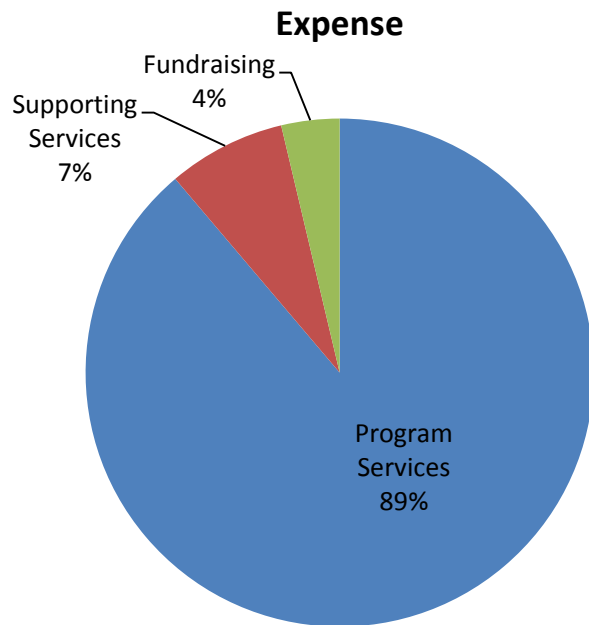
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Suzanne Metelko  
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YMCA of Greater Cleveland  
Zahid H. & Zarina Siddiqi  
Zhaohui Xu  
Zhuo Jin

# Fiscal Report

July 2011 – Dec 2012



Total Income \$2,255,096.12



Total Expense \$2,087,188.48