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ASIAN SERVICES IN ACTION, INC. (ASIA)

ANNUAL REPORT 2015/2016



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International Community Health Center

Akron Center

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Akron, OH 44304
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Cleveland Center

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Dear Friends,

On the heels of our 20th anniversary, I am pleased to share this 2015-16 annual report. The report provides a powerful snapshot of ASIA's (Asian Services In Action) work. More importantly it illustrates our Asian American and Pacific Islanders (AAPIs) visible and growing presence in the State of Ohio.

In Ohio, Asian Americans and Pacific Islanders are the fastest growing segment of the population; and ASIA is working alongside our community to ensure that immigrant and refugee individuals and families are able to achieve optimal health and well-being.

As our community grows, our services adapt and grow along with them. With this in mind, we are pleased that ASIA is making significant progress to address health care access. Late this year, we opened the door to our second International Community Health Center (ICHC) located in the City of Akron. This will ensure that individuals will stay closer to home rather than take the midnight bus to New York City's Chinatown for culturally competent care.

In addition to the opening of our second health center, we are making important strides to address other areas of community's need. Our Children, Youth and Family department (CYF) tirelessly offers assistance and support to victims of domestic violence, sexual assault and human trafficking (Human trafficking a major concern given Ohio's geographic location along major interstate transportation route).

Other important efforts include our work to address asset building and financial capabilities so individuals are empowered to buy their first home or to start a small business. We are also very proud on the expansion of our cradle-to-career initiative (READY) to expand services for middle- and high-school students in the City of Akron and to provide high quality kindergarten readiness program to our immigrant and refugee children. As an organization focused on empowerment, we are leading the only statewide AAPI Civic Engagement Network (ACE), a multi-year initiative to increase AAPI registered voters and ensure, regardless of party affiliation, they exercise their right to vote. Lastly, we continue to strengthen our capacity to carry out our own research and evaluation, through our CHERI department, to grow the body of data that captures the authentic voice of our community and our challenges and concerns.

We thank you again and look forward to future opportunities that can create access to quality, culturally, and linguistically appropriate information, health and social services.

Best regards,

Michael Byun
Chief Executive Officer

Board of Directors

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Our History

In 1995 four driven women met to discuss the untapped potential that existed in the emerging Asian Pacific American (APA) population in Northeast Ohio. Committing their time and resources to the undertaking of starting an organization, these friends laid the foundation for Asian Services In Action (ASIA), with the hope to improve the quality of life for Asians in Northeast Ohio. In just 20 years ASIA has grown exponentially to serve the growing needs of the community. Today, the organization has opened two main social service offices in Cleveland, and Akron, as well as opening two International Community Health Centers.

28,824 Clients served for 2015/2016

TOTAL INCOME \$4,278,016

TOTAL EXPENSES \$4,180,451

PARTNERS

ABLE
Access to Care
Akron Public Schools
Akron Health Department
Akron Canton Regional Food Bank
Asian American Community Services
Asian American Council of Dayton
Asian American Community Service Council
Asian Community Alliance (ACA)
Asian Evergreen Senior Housing
Asian Festival Corporation
Asian Health Coalition of Illinois
Asian Pacific American Medical Students Association (APAMSA)
Asian Pacific Islander Women and Family Safety Center
Asian Pacific Partners for Empowerment, Advocacy, and Leadership (APPEAL)
Association of Asian Indian Women in Ohio (AAIWO)

Building Hope in the City
Case Western Reserve University
Catholic Charities Office of Migration and Refugee Services
Chinese Association of Greater Toledo
The City of Lakewood
The City of Lakewood Board of Education
Cleveland Chinese Women's Association
The Cleveland Food Bank
Cleveland State University
The Cleveland Public Library
The Cuyahoga County Earned Income Tax Credit Coalition
The Cuyahoga County Board of Health
Dancing Wheels
Environmental Health Watch
Guru Gobind Sikh Society of Greater Cleveland

Health Resources and Services Administration (HRSA)
The Islamic Society of Akron and Kent
Jewish Family Services Association
Korean American Association of Greater Cleveland
Laotian Association of Cleveland
MotivAsian
Mission Assets Fund (MAF)
The National Caucus and Center on Black Aged
Native American Community of Cleveland
NEOMED Foundation
The Ohio Asian American Health Coalition
Ohio Association of Food Banks
Organization of Chinese Americans of Greater Cleveland
OSU Extension
Philippine American Society of

Ohio
Philippine Nurses Association of Ohio
The Rainey Institute
Salaam Cleveland
St. Bernard - St. Mary's Catholic Church
St. Clair-Superior Development Corporation
St. Luke's Catholic Church - Lakewood
The Somali Bantu Community of Cleveland
Summa Health System
Tiffany Breast Health
The University of Akron
Youth Outdoors

FUNDERS

ADAMHSB
The Abington Foundation
The Akron Community Foundation
Akron General Medical Center
Ariel International Center
Area Agency on Aging 10b Inc.
The Asian Pacific Islander American Health Forum
The Asian and Pacific Islander American Vote, Inc (APIAVote)
The Asian and Pacific Island Wellness Center
The Asian American Justice Center
The Asian Pacific Partners for Empowerment, Advocacy, and Leadership (APPEAL)
The Alcohol, Drug Addiction, and Mental Health Services Board of Summit County
The Alcohol, Drug Addiction, and Mental Health Services Board of Cuyahoga County
American Association of Physicians of Indian Origin at NEOMED
Association of Asian Pacific

Community Health Organization
The CareSource Foundation
Cargill Incorporated
Charles Lee Family Memorial
Catholic Charities Health Human Services
Catholic Diocese of Cleveland
Centers for Medicaid and Medicare Services (CMS)
Cleveland Asian Festival
City of Cleveland Department of Community Development
Cleveland Catholic Charities
The Cleveland Foundation
Crown Point Ecology Center
Cuyahoga Arts & Culture
Community West Foundation
Department of Justice-Office of Violence Against Women
DHS
Donation Line, LLC
The Elisabeth Severance Prentiss Foundation
Eva L. and Joseph M. Burning Foundation
Foundation for the Arts, Sciences, and Technology Corporation
Hep B United

Higley Fund of the Cleveland Foundation
Prevention & Promotion (REACH)
Huntington National Bank
The Huron Foundation
Dr. James K.C. Juan Family Fund
Gilead Sciences
GAR Foundation
International Institute of Akron
KeyBank National Association
Knight Foundation
Laura R. & Lucian Q. Moffitt Foundation
Lyoyd L. & Louise K. Smith Memorial Foundation
MetroHealth System
The McGregor Fund
Ms. Sinai Health Care Foundation
The National Coalition of Asian Pacific American Community Development
NEOMED Foundation
NEO Philanthropy (Public Interest Project)
National Council on Aging (NCOA)
Office of Criminal Justice Services
Ohio Attorney General (VOCA)
Ohio Association of Food Banks

Ohio Criminal Justice Services
Ohio CDC
Ohio Department of Health (SASP)
The Ohio State Bar Foundation
Ohio Valley Wrestling
Project Learn - Summit County
ReImagining Cleveland
Shah Capital Management, Inc.
State of Ohio-Job & Family Services (Refugee Screening)
St. Clair Superior Community Development Corporation
St. Luke's Foundation of Cleveland, Ohio
Summit County
The United Way of Summit County
United Way of Greater Cleveland
USCIS
U.S. Department of Agriculture
Verizon Foundation
Wallace H. Coulter Foundation
Western Reserve Area Agency on Aging

Mission:

At Asian Services In Action (ASIA), we strive to empower and advocate for Asian Americans & Pacific Islanders (AAPIs); and to provide AAPIs and other communities access to quality, culturally, and linguistically appropriate information, health and social services.

Vision:

We want AAPI individuals, families, and communicates to:

- progress further along the path towards self-sufficiency;
- be deeply engaged in civic life;
- have equal access to opportunities;
- be well understood through the vast availability of community data and information;
- achieve optimal health and well-being.

Institutions, systems, and organizations will have greater competency and awareness of the AAPIs and other vulnerable communities leading towards improved policies and practices.

ICHC OPENS NEW HEALTH CENTER IN AKRON

ASIA's International Community Health Center (ASIA-ICHC) opened its second health center at 468 East Market Street in May of 2016. Based on a large need of the population in the community, the leadership team and board sought to expand the breadth of ASIA and its health centers. The center will serve over 16,593 AAPIs who currently reside in Summit county, which makes up 3.1% of the total AAPI population in the State of Ohio. The new center features an impressive 4 exam rooms and a behavioral health program with 1 examine room. The new center has 2 providers and 1 provider for mental and behavioral health, along with a variety of services including regular check-ups, preventative screenings, pediatric care and much more. This new center means a great deal for the community and will help to sustain a healthy community in Akron, Ohio.

