ANNUAL REPORT
2016/2017

www.asiaohio.org
WE ASKED OUR STAFF....

IF YOU HAVE ONE WORD TO DESCRIBE ASIA, INC.’S VISION, MISSION, OR VALUES, WHAT WOULD THAT WORD BE?
MESSAGE FROM THE CEO

Dear Friends,

During its 2016-2017 fiscal year, ASIA, Inc. strode forward in empowering and providing needed social services to Asian-American & Pacific Islanders (AAPI) and other communities. You are essential to our accomplishments. That’s why ASIA, Inc.’s 2016-2017 Annual Report is more than just a snapshot of our year’s service; it’s a thank-you letter to all of you, who make our work possible.

The 20th Anniversary Gala set the tone for the coming fiscal year. The Gala celebrated our “Legacy of Service” which honored 20 years of commitment to the AAPI and other communities through quality, culturally, and linguistically appropriate information. We are committed to carrying on that legacy – and thanks to all of you, we were able to provide vital services to the community.

We believe that everyone, especially low income, underserved community members, should have access to excellent, culturally-appropriate medical services. That’s why in October 2016, the International Community Health Center (ICHIC) initiated an additional contract with the Ohio Department of Job and Family Services (ODJFS) for Refugee Health Screening (RHS) in Summit County at the Akron site and officially opened doors for School Based Health Center (SBHC) at North High School in Akron. Both the RHS program and Akron ICHC were a major factor in increasing our patient numbers. For example, in January 2017, there was a 740% increase in new patients and 340% increase in patient visits from same time period in 2016.

Thanks to your support, we have the financial and human resources to continue serving you. Total revenue increased to $4.9 million and grants received exceeded $3.9 million – a 79.45% increase from the previous fiscal year. You helped us make a difference in Northeast Ohio.

Thank you for your trust and generous support in our mission to strengthen and support AAPIs and other communities in northeast Ohio. All of us at ASIA, Inc. – including more than 230 volunteers and 25 interns – look forward to future opportunities that can create access to quality, culturally, and linguistically appropriate information, health and social services.

Best regards,

Michael Byun
Chief Executive Officer

58,523 CLIENTS SERVED ANNUALLY

TOTAL INCOME
$4,970,531

TOTAL EXPENSES
$4,837,126

Our Mission
At Asian Services In Action, Inc. (ASIA, Inc.), we strive to empower and advocate for Asian Americans & Pacific Islanders (AAPIs); and to provide AAPIs and other communities access to quality, culturally, and linguistically appropriate information, health and social services.

Our Vision
We want AAPI individuals, families, and communicatoes to:
• progress further along the path towards self-sufficiency;
• be deeply engaged in civic life;
• have equal access to opportunities;
• be well understood through the vast availability of community data and information;
• achieve optimal health and well-being;
Institutions, systems, and organizations will have greater competency and awareness of the AAPIs and other vulnerable communities leading towards improved policies and practices.

Our History
In 1995, four women met to discuss the untapped potential that existed in the emerging Asian Pacific American (APA) population in Northeast Ohio. Committing their time and resources to the undertaking of starting an organization, these friends laid the foundation for Asian Services In Action, Inc. (ASIA, Inc.) with the hope to improve the quality of life for Asians in Northeast Ohio. Today, ASIA, Inc. serves over 58,000 New Americans across Northeast Ohio through two social service offices and two health centers in Cleveland and Akron.
Bhutanese couple Tila Rupa Chherti and Kewal Ram Chherti immigrated from a Nepali refugee camp to the United States in 1992. They were part of the early waves of resettlement in Akron’s North Hill neighborhood. In their home county, they faced torture during a genocide, which the Bhutanese army began moving ethnic commentates to the southern part of the county. New to America, the community faced high rates of depression and suicide.

“The programs and services that we offer at Asian Services In Action, Inc. for our Aging and Adult community are in place to ensure that our older adult population are not in isolation,” said Michael Byun, CEO.

The nonprofit assists older adults like the Chherti couple improve their health and mental health through nutritional and socialization activities.

“This is a progressive program which helps the whole community,” said Kewal, in his video debut at ASIA, Inc.’s 20th Anniversary gala. “Seniors felt like they were able to get out the house, share their feelings with each other, and prevent bad thoughts. A lot of people were excited about this program.”

We honored our 20 year commitment in providing the community we serve access to quality, culturally, and linguistically appropriate information, health and social services by celebrating our “Legacy of Services” providing to our Aging and Adult population. As we look to the future of ASIA Inc., we reflect upon the work we have completed, the challenges we humbly face, and our bright future – one that strengthens our families, friends, and communities.
ICHC INITIATES REFUGEE HEALTH SCREENINGS IN AKRON

At the International Community Health Center (ASIA-ICHC), we believe in quality healthcare for all, no matter where you're from. That's why, in addition to developing the newly opened Akron clinic and opening doors for School Based Health checkups at North High, ICHC initiated a contract with the Ohio Department of Job and Family Services (ODJFS) for Refugee Health Screening in Summit County at the Akron site.

The Refugee Health Screening program and ASIA-ICHC's Akron site enables us to serve our mission to help low income, underserved community members obtain needed medical services. Both programs also were a major factor in increasing our patient numbers. For example, in January 2017, there was a 740% increase in new patients and 340% increase in patient visits from same time period in 2016.

Thanks to your generous support, we are further committed to developing programs and services like our Refugee Health Screening that provide necessary, culturally-appropriate aid to communities across Northeast Ohio.

1,802 unique patient visits towards the path to wellness

“Part of [ASIA]'s mission is to help vulnerable populations. Refugee Health Screenings ensures access to better healthcare as it sits in with the agency’s mission.”
- Sujata Burgess, ASIA-ICHC Assistant Director

ICGP AWARDS FIRST RECIPIENTS OF WANG-JI SCHOLARSHIP

Education is essential to future success – but for many community members, financial issues hinder this success. To address this, ASIA, Inc.'s ICEP department developed and implemented the first annual Wang-Ji Family Scholarship for Health Professionals open to high school and college youth seeking career in health-related field, generously donated by family physician Dr. Jason Wang and software developer Zack Ji.

Eight AAPI students of the Northeast Ohio area, or with a previous relationship with ASIA, applied for the scholarship. Two students -- Cui Wu and Jaewon Yu -- received the scholarship.

On behalf of all of us at Asian Services In Action, Inc., we wish Cui and Jaewon all the best in their future studies and look forward to supporting talented scholars like them in the future.

“The scholarship is additional investment in our AAPI youth. We hope to empower our AAPI community and assist to provide them with more opportunities to thrive.”
- Kelly Le, ICEP Senior Coordinator

“I know the path will be long and difficult but I’m up for the challenge and this scholarship will be a great help to me.”
- Jaewon Yu, 2017 Scholarship recipient

“The recognition that I have received through this scholarship is truly empowering.”
- Cui Wu, 2017 Scholarship recipient

Did you know? ICEP is a program under the Children, Youth, and Family Services department.

230 Youth received after school support services through ASIA, Inc. programming.
RECOGNITION OF OUR SUPPORTER

FUNDERS

Abington Foundation
ADAMHSB-Cuyahoga County
ADAMHSB-Summit County (Levy/OHMAS)
Akron Community Foundation
APIAHF
Asian Pacific Partners for Empowerment, Advocacy and Leadership (APPEAL)
CDC-REACH Y4 Supplement
Cleveland Foundation
Community West Foundation
Coulter Foundation
Department of Justice-Office on Violence Against Women
Direction Home
Domestic Violence and Child Advocacy Center
Enterprise Community Partners - EITC
GAR Foundation
Hep B Foundation Mini Grant
HRSA - DSHII
HRSA - PCMH
HRSA - Quality Award
HRSA Base
International Institute of Akron
McGregor Foundation
Mt. Sinai Health Care Foundation
National CAPACD - FFC
National Center for Chronic Disease Prevention & Promotion
OCJS VAWA
ODH SASP
ODIFS - Services to Elderly Refugees
ODIFS RHS - Cuyahoga County
ODIFS RHS - Summit County
Ohio Association of Food Banks
Ohio Attorney General (VOCA)
Ohio CDC
Ohio Office of Criminal Justice Services - FVPSA
Ohio State Bar Foundation
OPCWI - OACHC
Open Societies Foundation - Communities Against Hate
St. Luke’s Foundation
Summit County CHW
Summit County DIFS
Summit County ODIFS
Summit County Public Health - CHW
Summit County ADM board
Summit DIFS - TANF Summer Youth Mentoring

DONORS

Akron-Summit County Public Library
Apple Growth Partners, Inc.
Asian-Pacific Resource Group at Lubrizol
Ted Babiy
Scott J. Bogard
Beau and Toby Bourisseau
Bettye Brubaker
Marlene Burroughs
Care Alliance Health Center
Erlinda Chand
Ming Chang
C.F. and May Chen
Chiu S. And Suio L. Chen
Kathy Chen
Kyle Cheney
Chin and Associates
Christina Choy
Edna B. Chun
Cleveland Clinic
Cleveland Council on World Affairs
ComDoc, Inc.
David M. Comernisky (CBRE)
Kate Conway
County of Summit Alcohol, Drug Addiction, and Mental Health Services Board
James Crawford
Elizabethe Dee
William M. Denihan
Sonia Di Fiore
Betty Lin-Fisher
Nancy Fong
Friendship Foundation of American-Vietnamese
Camille Gil
Thomas Green and Manju Gupta
James D. Harris and Hyeon S. Harris
Martha Hom
Harold L. Hom
Steve Hom
Dongying Hu
Huntington National Bank
Janus Small Associates
Karen Jiobu
Alani Joseph
Janet L. Kemp
Arshan Khalid
Shahnaz Khan
Joon Li Kim
Ed Kollin
Pamela Kollin
Beirne L. Konarski
Cindy Kwan
Margaret W. Wong & Assoc. Co., LPA
Kyle Le
Amy F. Lee
Brant T. Lee
Eunju Lee
Marie Leng
Bo Li
Chenchy and Sandy Lin
Sheng Liu
Yiu Wah & Susanne Luk
Rebecca Mayhew (ECDI)
Neil and Maura O’Donnell-McCarthy
Zhengting Men
Jeannie Miller
Jennifer Moretti
David G. And Healy
Nguyen A. Naragon
NEOMED Foundation
Thuy Ai Nguyen
Faith Noble
Rachel Noetzell
Rodolfo A. and Maria Elisa J. Obias
Yvonne Oliver
The O’Neill Group
Organization of Chinese Americans of Greater Cleveland (OCAGC)
Boyung Pahis
Paramount Advantage (Promedica)
Kay Park
Lah K. Paw
Michael Patterson
Mr. And Mrs. Yeh Perng
Scott Piepho
Gowri Pillai
PNC Bank
PNC Foundation
Ganesh Pradhan
Nar Bahadur Pradhan
Sarah Gilmore Ralston
Lorene Reed
Tyler Reid
Christopher Richardson
Salaam Cleveland
Kyu Kyu San
Manjula Sankarappa
Kler Say
Junko Shimizu
Regan Silvestri
Horace Simmons
Tellie Simmons
David Slife
Robert Smith
James A. and Mieko K. Smith
Margaret L. Spoth
Stark State College
St. Clair Superior Community Development Corporation
Jon Steig
Keith Sulzer
Arno & Margaret Yang Szegvari
Shwe Thaung
Tink Holl Market
TRUIST
Elaine Tso
Lynn Turner
United Way of Greater Cleveland
Bao Vue
Allison L. E. Wallace
Elizabeth Walters
Paul Wang
Georgette Watts
Western Reserve Area Agency on Aging (WRAAA)
W. F. Hann & Sons
Patricia Wicks
Wilson Wong
Lisa Wong
Sharon Yoo
PARTNERS

AAJC
ADM Board
Akron Summit Community Action
American Immigration Lawyers Association
Building Hope in the City
Case MetroHealth Center for Reducing Health Disparities
Catholic Charities Corporation, Diocese of Cleveland, Migration Refugee Services
CCCCA
Cleveland Catholic Charities
Cleveland Housing Network (CHN)
Community Support Services in Akron
Community West Foundation
Council for Economic Opportunities in Greater Cleveland (CEOGC)
Crown Point Ecology Center
Culture Foundation
Direction Home Akron Canton Area Agency on Aging and Disabilities
Enterprise Community Partners, Inc.
GAR Foundation
International Institute of Akron (IIA)
ISC
Jason T. Wang
Korea School of Greater Cleveland
Korean American Association of Greater Cleveland
Legal Aid Society of Cleveland
Metro Health System
National Coalition for Asian Pacific American Community Development (National CAPACD)
National Council on Aging (NCOA)
OCA Cleveland
Ohio Association of Foodbanks (OAF)
Ohio Community Development Corporation (Ohio CDC)
Ohio Department of Job and Family Services (ODJFS)
Ohio State Bar Foundation (OSBF)
OSBA
Philippine American Society of Ohio Foundation
Project Learn
Rainbow Babies and Children’s Hospital, City of Euclid
Refugee Social Services Collaborative (RSSC)
Salaam Cleveland
Summit County Health Department and Summa Health System
Summit County Jobs and Family Services
Summit County

The Cleveland Foundation
The McGregor Foundation
Tri-County J.O.G.
United States Citizen and Immigration Services United States Department of Agriculture (USDA)
United Way of Greater Cleveland
US Together
USCRI
W.F. Hann & Sons
WCCA
Western Reserve Area Agency on Aging (WRAAA)
World Relief

Language capacity of over 55 ethnic dialects under Interpreting & Translation Department

www.asiohio.org/LQ

Get involved: www.asiohio.org/volunter

Appointments: admin@asiohio.org

288,500 AAPI’s reside in Ohio
74,464 AAPI’s reside in Northeast Ohio

230 volunteers
25 Interns