

ANNUAL REPORT



30 YEARS OF SERVICE



30 YEARS OF SERVICE

Asian Services in Action (ASIA) was founded in 1995 by four Asian American women when they noticed a gap in support for Asian immigrant and refugees in Northeast Ohio. Together, they started a non-profit organization to help Asian immigrants and refugees resettle and thrive in Northeast Ohio.

What began as an after-school program for Asian American students is today a multi-faceted agency providing wrap-around social, health, and legal services. ASIA helps people and families from all races, cultures, languages, and walks of life. When a community walks through our doors, they can receive primary and behavioral healthcare through our Federally Qualified Health Centers, food insecurity assistance, benefits access, workforce development, summer camp for students, interpreting and translation services, voter education, legal representation, trauma-informed support, and much more.

We are determined to work towards uplifting all communities in need across Northeast Ohio where our patients and clients shape their own futures, live with dignity, and contribute fully to a harmonious and healthy society.

A MESSAGE FROM OUR CEO

Dear esteemed stakeholders, friends, and supporters:

As I reflect on the year 2025, I am filled with a sense of profound gratitude to all of you including our tremendous staff that make the wheels go round every day. This past year, we celebrated our 30th anniversary; marking a monumental milestone for our organization. It was a powerful reminder gathering with so many of you in November to commemorate three decades of impactful service. It was also a reaffirmation of the vital work still ahead of us for so many in need across Northeast Ohio.

For thirty years, ASIA has stood as a pillar of support, advocacy, and care to those in desperate need of assistance. In 2025, we strived to ensure that every individual we served is seen, heard, and uplifted. Our focus relies on the whole-person care model to ensure the health and wellness of Northeast Ohioans.

At the core of our progress is a steadfast belief in doing what is best for those in need. The milestones we achieved in 2025 were not the result of any single individual, but rather the collective strength of our passionate staff, volunteers, partners, donors, and dedicated board members.

As we close the book on our first thirty years and step confidently into our next chapter, we remain deeply dedicated to our mission. Our new strategic plan has provided us with a new roadmap for the next three years. This plan will allow us to intentionally recalibrate our organization to adapt, as applicable, to the significant changes in the nation's policy and funding landscape.

Thank you for your continued trust, your partnership, and your belief in our vision for a healthier future for all Northeast Ohioans regardless of race, ethnicity, or faith.

In Community,



Harry N. Kamdar
Chief Executive Officer



FINANCIAL REPORT FY 2025

REVENUE

Contributions and grants

Government grants	\$	4,669,049	
Fundraising events	\$	10,954	
Federated campaigns	\$	-	
Other contributions from donors and foundations	\$	1,561,944	
Total Contributions and Grants			\$ 6,241,947

Program Service revenue

Patient service revenue	\$	1,414,286	
Interpreting/Translation services	\$	432,983	
Social services	\$	154,508	
Other revenue	\$	17,556	
Total Program Service revenue			\$ 2,019,333

Miscellaneous revenue			\$ 19,439
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Total Revenue			\$ 8,280,719
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EXPENSES

Personnel expenses			\$ 5,110,724
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General and Operational expenses

Contracted services	\$	1,104,449	
Advertising and promotion	\$	26,819	
Office expenses	\$	394,254	
Occupancy	\$	166,503	
Travel	\$	57,173	
Conferences and trainings	\$	78,370	
Interest	\$	27,743	
Depreciation and amortization	\$	86,056	
Insurance	\$	59,637	
Healthcare supplies	\$	551,481	
Auto and transportation	\$	70,297	
Total General and Operational expenses			\$ 2,622,782

Grants and similar amounts paid			\$ 213,108
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Total Expenses			\$ 7,946,614
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SUPPLUS/(DEFICIT)			\$ 334,105
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Financial Summary

The FY 25 revenue increased by approximately 15% compared to FY 24. This is attributed mainly to an increase in the amount of grant funds received and improved billings and collection of patient service revenue. The FY 25 expenses increased by approximately 5% compared to FY 24. This is attributed mainly to an increase in personnel expenses, office supplies and medical supplies. In FY 25, there was a surplus of \$334,105 compared to a deficit of \$385,929 in FY 24. Changes in Medicaid eligibility and significant reduction in grant funding for refugees will impact the following fiscal year.

Our Programs



Aging & Adult

Case work, outreach, health and nutrition education, and benefits access for seniors



Ahimsa Victim Services

Trauma-informed and culturally humble case work for survivors of domestic violence, sexual assault, and human trafficking



Children, Youth and Family

K-12 acculturation, academic support, enrichment, and opportunities for positive peer experiences and leadership building



Communications and Civic Engagement

Community outreach, voter education and registration, and storytelling



Interpreting & Translation

Language interpretation and translation services in over 30 languages



Legal Services

Multilingual legal services in areas of immigration, family, and victims of crime



Sustainability Services

Economic self-sufficiency for clients through emergency food assistance, workforce training, benefits enrollment, and more



International Community Health Center

Culturally relevant primary care, vaccinations, behavioral health, and more in multiple languages.

Deepening our Impact

As the community's needs grow, so do we. Here is a glimpse of our work and new pursuits in 2024-2025.



Children, Youth, and Family Services is expanding

We now have after-school programs at **6** sites and across **4** school districts. CYF now provides **in-school English Language Learner support programs** in Cleveland, as well as **evening tutoring programs**. In addition to our 2 ongoing summer camps, CYF partnered with Akron Public Schools to run a **5th Quarter Camp**.

In addition to serving predominantly Ka'Ren and Nepali speaking students, CYF now serves more Afghan, Hispanic, Swahili-speaking, and Arabic-speaking families.

367

Total number of unique participants in CYF programs

11,113

Total number of times participants attended CYF programming

Self-Sustainability programs have doubled the clients served

In 2024-2025, we've more than doubled the number of community members served hot meals through our programming, seniors served through our Aging and Adult programs, and individuals who received food from our emergency food pantries.

HAPI Fresh visitors increased by over 50% since fiscal year 2024, and 67% more clients received job training services compared to last fiscal year.

8,765

Total foot traffic at
HAPI Fresh Farmers'
Market

4,658

Total number of
individuals served by
emergency food pantries

53,870

Meals served to
community members
through programming

665

Individuals who
received job training
services





In addition to assistance, Sustainability Services also provided **fire safety, scam prevention, digital, and rental education** to community members to equip them with confidence and knowledge.

1,820

Seniors supported by Aging and Adult Services programs

4,375

Households that received benefit enrollment assistance

463

Individuals who received housing assistant services

1,525

Interpretation and Translation jobs completed

3

Sessions of the newly launched cross-cultural competency workshops

Interpretation and Translation expanded our reach and work

In 2024, Interpretation and Translation launched cultural competency workshops that coaches attendees through cross-cultural communications and navigation.

We've also introduced Romanian as a new available language for which we offer services.

Ahimsa meets the increasing need for survivor advocacy

Over 45% of Ahimsa's clients identified as being a victim of more than one victimization, which include: domestic violence, human trafficking, sexual assault, stalking, or dating violence.



94

Total number of victimization survivors served

101

Total number of potential human trafficking survivors served

6

Human trafficking raids in which Ahimsa offered assistance

106

Total number clients who completed an N-400 application

34

Ahimsa clients who received legal assistance in establishing safety for themselves and/or their children

Legal Services grows from three branches of law to four

In addition to family, immigration, and victims of crime law, our attorneys now offer estate planning services to help community members draft simple wills and determine power of attorney.



ASIA's International Community Health Centers

2025 saw public policy changes that impact federal funding for newcomers and our patients' ability to receive care. Despite the challenges, we saw positive change: over seventy-seven thousand patient visits, the increase of cervical cancer screenings among our patients as well as new behavioral health outreach programs that help teach the importance of mental health to refugees.

91

Total number of unique participants of ASIA's debuting art therapy sessions

18

Total number of individuals who completed alternative court referral programs in Nepali language for substance abuse

77,706

Total number of patient visits to ICHC

88%

Percentage of total patients who were best served in another language

88%

Percentage of total patients who were 100% below the federal poverty line

20%

Increase of patients who agreed to a cervical cancer screening compared to FY'24



THE STORIES THAT MATTER

Hedayatullah

AFGHANISTAN

Hedayatullah came to the United States approximately three years ago from Afghanistan. At the time of his arrival, as a third grader in ASIA's International Community Empowerment Project program, he read rudimentary English. By the 2025 school year, he completed after-school literacy tutoring. When a community partner, Children and Books, came to the program to distribute free books to the students, Hedayatullah was one of the first in line to receive a book about engineering, as he hopes to become an engineer in the future.

Hedayatullah also won an airplane-making competition hosted by a professor from Kent State University! Aeronautical engineering could very well be his future passion - that is, if he doesn't become a professional soccer player first!



Joma Khan

AFGHANISTAN

Joma Khan arrived in the United States as a refugee in early 2024. He was referred to ASIA as a Temporary Assistance for Needy Families (TANF) client to learn soft skills job readiness, job search, job placement and practice hygiene. From the very beginning, Joma Khan demonstrated clear goals: to study English, find a job, obtain his driver's permit and license, and eventually purchase a car.

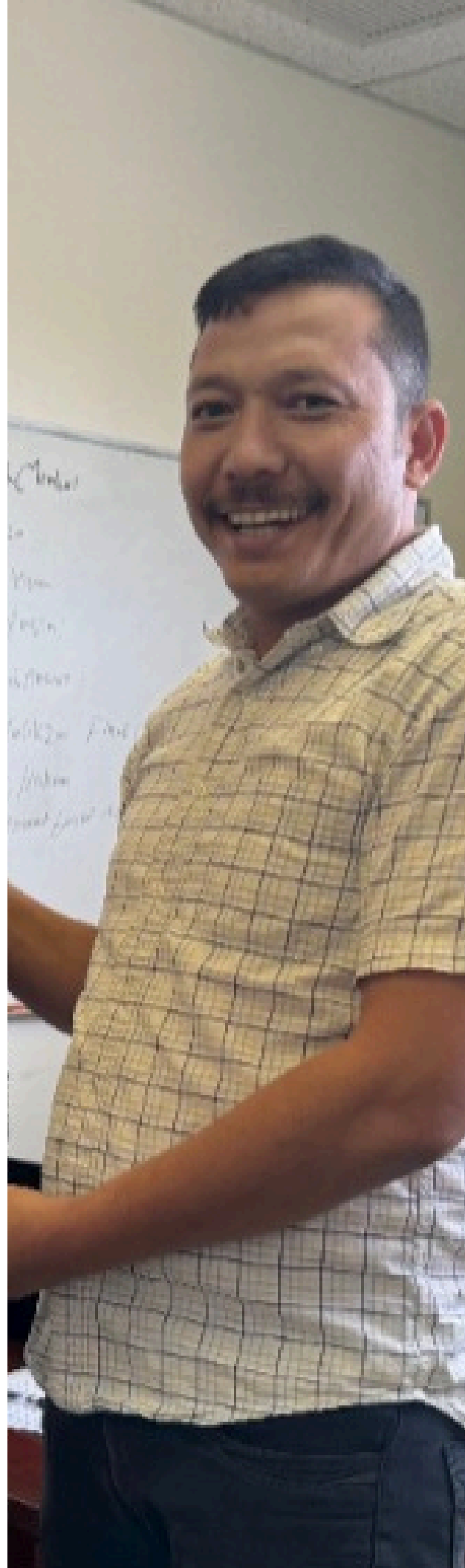
ASIA assisted Joma Khan in building up his resume, searching for work, and navigating public transportation in Akron so that he was able to independently apply and interview for a new job. After successfully maintaining his job for one month, ASIA invited Joma Khan to participate in the Summit County NEXT Program, where he worked with his Success Coach to complete a financial literacy course, obtain a driver's permit, and receive peer support to reach his goals.

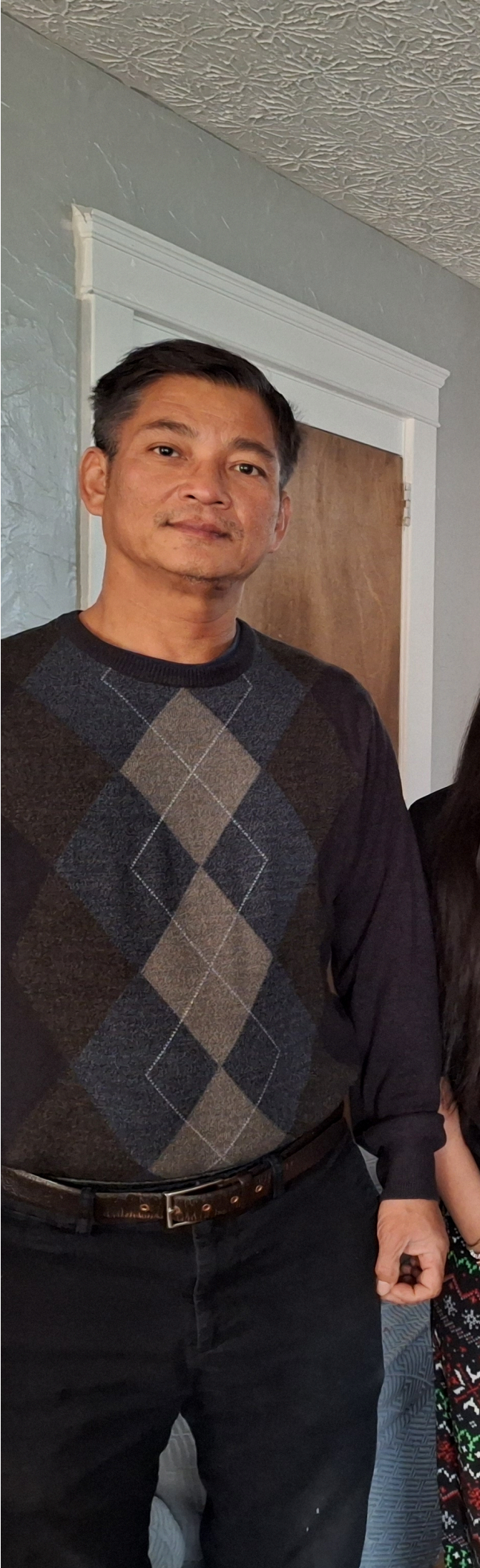


He also opened a Refugee Individual Development Account (RIDA) to build his credit and savings. When he needed support, he received groceries from ASIA's culturally sensitive food pantry to feed his family.

By the spring of 2025, Joma Khan earned a total of \$4,100 in Cash Earn Incentives out of the \$5,800 available through the NEXT Program. He also achieved his third goal and purchased a car for his family. Today, Joma Khan enjoys a stable life where he can regularly and reliably put food on the table for this family.

"I thank ASIA for my accomplishments and am grateful for the support I received from ASIA [through] TANF, NEXT, the food pantry, and RIDA," said Joma Khan. "I am very happy to have built a better life in the United States."





Hla

MYANMAR

Three years ago, Hla and his family of five came to the United States as refugees. Like many newcomers, they faced challenges of limited resources, poor housing conditions, and the uncertainty of building a life in a new country. The challenges didn't hinder their hopes and dreams for safety and stability that come from owning a home where the children can thrive.

Where there is hope, there is a way. One day, Hla expressed his dream to his friend, who had successfully purchased a home through ASIA's Housing Counseling Program. Filled with hope, he came seeking guidance. After reviewing Hla's financial documents with ASIA's housing counselor, they found that his income could support a home purchase of up to \$250,000. However, like every newcomer, he had no credit history to get a loan to finance a house.

ASIA's housing counselor held one-on-one sessions with Hla to cover budgeting, the homebuying process, and the importance of having a credit score. Hla proceeded to participate in ASIA's Credit Building program. With determination and persistence, four months later, he proudly returned to the office with a credit score of 740. Moving on to the next step, the housing counselor then referred him to multiple lenders. He ended up getting \$250,000 mortgage from Ruoff Bank.

ASIA's housing counselor referred him to a trusted realtor, leading him to partner with an agent from Howard Hanna. With guidance, perseverance, and the right resources, Hla and his family's dream is now a reality. They are proud homeowners of a house where they can feel safe and secure to build a life.





MAJOR LEAGUE BASEBALL

HONORED DONOR

MAJOR LEAGUE
Baseball
ON BEHALF OF
STEVEN KWAN

In the fall of 2024, Steven Kwan of the Cleveland Guardians selected ASIA's International Community Health Centers as the recipient of a \$7,500 donation that Major League Baseball donates on behalf of nominees of the Roberto Clemente Award. We are honored that Mr. Kwan entrusts us with the health and wellness of Cleveland's international community.

Thank you for
\$7,500!



HONORED DONOR

MARGARET W.

Wong

& ASSOCIATES

Margaret Wong of Margaret W. Wong & Associates LLC has graciously pledged to donate \$20,000 over the course of four years to support ASIA's future. We deeply appreciate the years of support and sponsorship that Margaret W. Wong & Associates has given us and to the immigrant community of Northeast Ohio.

Thank you for
\$20,000!



HONORED DONOR

CF AND MAY
Chen

We are deeply grateful for the continuous support of CF and May Chen to ASIA. In 2025, they donated \$30,000 in stocks to support our agency's continued growth. CF and May have been longtime partners of ASIA since its humble origins. Their family has generously donated to ASIA multiple times over the past 30 years, including most recently a large donation to support ASIA when our annual Gala was postponed.

Thank you for
\$30,000!

Celebrating Our Team

OUR GREATEST TREASURE IS OUR SELFLESS AND HARDWORKING STAFF. THIS PAST YEAR, SEVERAL MEMBERS OF OUR TEAM RECEIVED WELL-DESERVED RECOGNITION FOR THEIR MEANINGFUL WORK IN THE COMMUNITY.



May Chen, one of ASIA's co-founders, was inducted into the Senior Hall of Fame by the Ohio Department of Aging in September of 2025. She was honored for her lifetime of service to the community, which include founding ASIA as well as Jin Huo Community, and her continual investment in Ohio's refugees and immigrants.



Kelly Le, Manager of Volunteers and Special Projects, was honored as a 30 For the Future awardee by the Greater Akron Chamber in September of 2025. Kelly's leadership and hard work have empowered youth, connected coalitions, and fostered a deeper love and confidence for communities across Akron.



Thet Win, Program Lead for our affiliate program Apex Fund for Economic Opportunity, was awarded the Community Development Corporation Staff Member of the Year by the Ohio CDC Association. Thet supports Apex Fund's growth while assisting more than 100 clients in becoming small business owners and achieving their dreams.



Malissa Xiong, Program Manager of Workforce Development, was honored in September of 2024 with a True North Award: Community Leader by the North Hill Community Development Corporation. Her incredible work of managing ASIA's HAPI Fresh Farmers' Market has made the North Hill community stronger and richer for all.



Funders, Donors, and Partners

We are thankful for all of our funders, donors, and partners who make our work possible in fiscal year '25. We have made every effort to make this list accurate and complete. If there is an error or omission, please accept our sincerest apologies. Please email info@asiaohio.org to let us know.

Funders

Akron Community Foundation
Akron Summit Community Action, INC.
Alcohol, Drug Addiction & Mental Health
Services Board of Cuyahoga County
Asian & Pacific Islander American
Health Forum
Asian Americans Advancing Justice
Southern California
Asian Pacific Islander American Vote (APIAVote)
Association of Asian Pacific Community
Health Organization
Bettye M Brubaker Living Trust
CDC Foundation
Cleveland Browns Football Company
Coleman Cultural Engagement Foundation
CONXUSNEO
County of Summit Alcohol, Drug Addiction
& Mental Health Services Board
Department of Health and Human Services
Direction Home Akron-Canton Area Agency
on Aging & Disabilities
Flagstar Foundation
GAR Foundation
Healthy Lakewood Foundation
Immigrant Legal Resource Center
Jin Huo Community
Junaid Family Foundation
Margaret Wong & Associates LLC
National CAPACD
National Council on the Aging, Inc.
New Americans Campaign
Office of Violence Against Women
OH-CDC Association
Ohio Access to Justice Foundation
Ohio Association of Community Health Centers
Ohio Association of Health Plans, Inc.
Ohio Attorney General-Crime Victim Services
Ohio Criminal Justice Services
Ohio Department of Health
Ohio Department of Job and Family Services

Ohio Domestic Violence Network
The Ohio Finance Agency
Ohio Housing Finance Agency
Ohio Justice Foundation
Ohio Mental Health and Addiction Services
Ohio State Bar Foundation
Ohio Supreme Court
Ohio Voice
Parker Hannifin Foundation - OHANA
Prevention Action Alliance
Summit County Department of Job and
Family Services
The J.M. Smucker Company
The Junaid Family Foundation
The O'Neill Group
United Way of Greater Cleveland
United Way of Summit & Medina
VANTAGE Aging
Wallace H. Coulter Foundation
Western Reserve Area Agency on Aging
Westfield Insurance Foundation

Donors

\$10,000 or More

CF and May Chen Margaret Wong & Associates
Kwan Charitable Fund

\$5,000 - \$9,999

Major League Baseball Charities
The J.M. Smucker Company Raymond K. & Sylvia Lee

\$1,000 - \$4,999

Aileen B. Thong Jason T. Wang Zack Ji Margo Erme
Tenga Foundation Earl Pike Dr. Murali Lakireddy
OCA Greater Cleveland Peninsula United Methodist
Kamdar Family

\$500 - \$999

Azalea Institute David & Donna Axson
Xun Chen Sara Marketos & Jillian Alberico
Olga Angel Gomez (in memory of Michael Carney)
Kelly Le William & Angela Lowery
Hannah Rochford Michael Sterling
Dwayne Groll Dr. Timothy V. Kyger

Partners

Access to Care

Akron Art Museum

Akron Canton Regional Food Bank

Akron Children's Hospital

Akron Children's Language Access

Akron City Hospital

Akron Cooperative Farms

Akron General

Akron Fire Department

Akron Intergroup Council

Akron Municipal Court

Akron Public Schools

Akron Summit Community Action

Akron Summit County Public Libraries

Akron Zoo

ALTA

Amato Law Office, Joseph N Philips

Amer Cunningham Co. LPA

American Immigration Lawyers Association

American Kidney Institute, LLC

Amerst Exempted Village School District

AMHA-HCVP

Anazao community Partners

Annunciation Greek Orthodox Church of Akron

Apex Fund for Economic Opportunities

Ariel International Center

Arnold & Porter Kaye Scholer LLP

ARTIFLEX MFG

Asian American Advancing Justice/AAJC

Asian American Community Services

Asian American Council of Dayton

Asian Community Alliance

Asian & Pacific Islander American Health Forum (APIAHF)

Asian and Pacific Islander American Vote, Inc.(APIAVote)

Asian American Justice Center

Asian Evergreen Senior Housing

Asian Festival Corporation

Asian Pacific American Medical Students Association – APAMSA

Asian Pacific Institute on Gender Based Violence

Asian Pacific Partners for Empowerment, Advancement and Leadership (APPEAL)

Aspire

Association of Asian Indian Women in Ohio - AAIWO

Association of Asian & Pacific Islander Community Health Organizations (AAPCHO)

Ashtabula County Court of Common Pleas

Aurora High School

The Azalea Institute

Baldwin Wallace University

Better Business Bureau

Barberton City School

Barberton Municipal Court

Battered Women's Shelter

Beachwood Board of Educator

Beachwood Family Practice

Berkshire Hathaway Stoyuffer Realty

Butler County Court

Canopy Child Advocacy Center

Canton City School District

Care Source

Case Western Reserve University

Catholic Charities Corporation, Diocese of Cleveland

Catholic Charities Migration & Refugee Services

Center for Dialysis Care

Center for Reducing Health Disparities Case

Chicago & Midwest Regional Joint Board

MetroHealth

Chi-Irena Wong

Child Guidance & Family solution

Children and Books (CAB)

Children's Advantage

Chinese Association of Greater Toledo

City of Akron

City of Canton Police Department

City of Lakewood

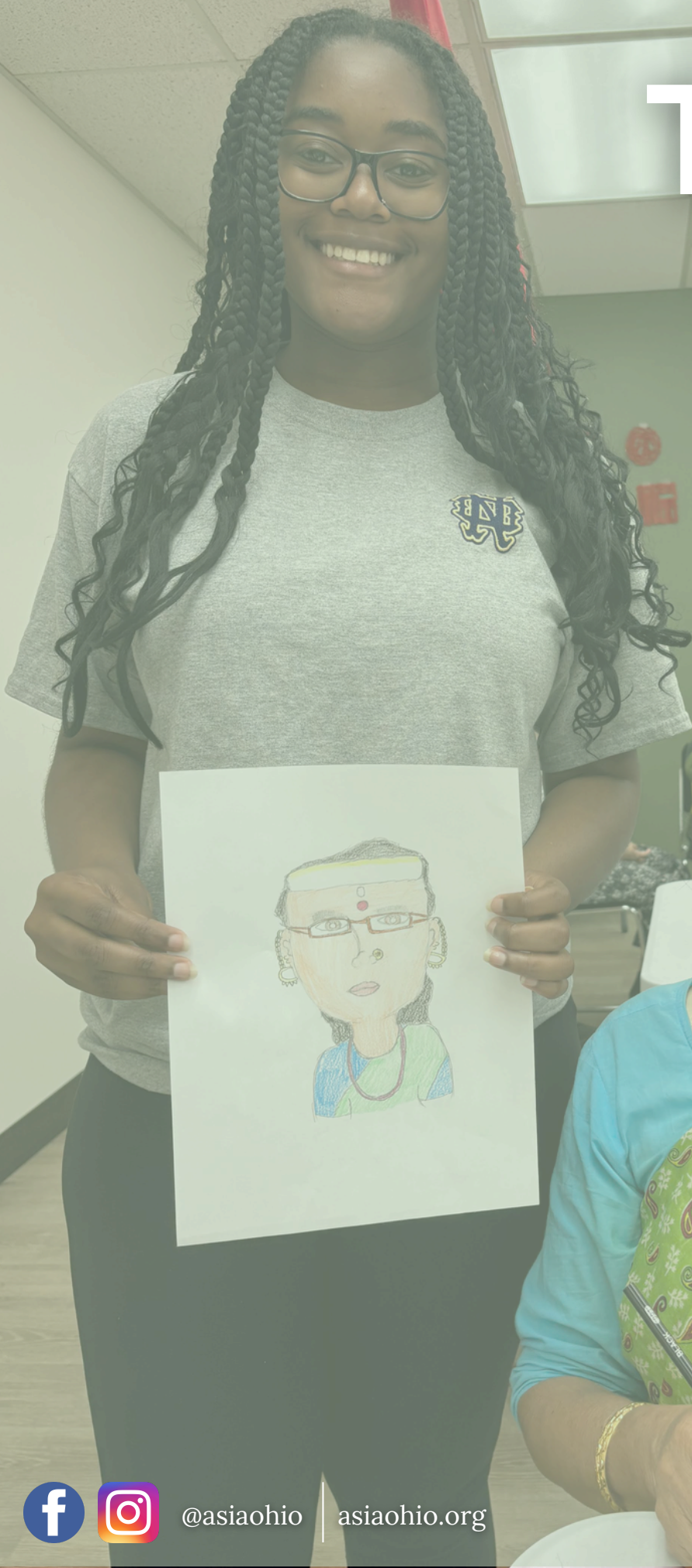
Cleveland Chinese Women's Association

Cleveland Clinic Foundation

Cleveland Department of Public Health	Global Ties Akron
Cleveland Food Bank	Green Local School
Cleveland Hearing and Speech Center	Guru Gobind Sikh Society of Greater Cleveland
CHN Housing Partner	Habitat for Humanity of Summit County
Cleveland Metroparks	Haskamp Law LLC
Cleveland Metropolitan School District	Harvest Home Shelter
Cleveland Municipal Court	Hawken School
Cleveland Neighborhood Progress	Himalayan Arts Language Cultural Academy
Cleveland Rape Crisis Center	HHS/OS/OCR/WHIAANHPI
Cleveland Public Library	Highland Local School-Medina Ohio
Cleveland State University	Hudson City School District
Coats for Kids	Hope Center
Collaborative to End Human Trafficking	Hope and Healing Survivor Resource Center
Copley-Fairlawn City School District	Ideastream Public Media
Community Legal Aid	International Institute of Akron
Community Support Services	International Welcome Center
Continuum of Care	Jackson Local School
ConxusNEO	Jewish Family Services Association
Cosmic Bobbins	The J.M. Smucker Company
Council on American Islamic Relations	Jin Huo Community Incorporated
Countryside	Jobs for Ohio Graduates
CSBDD	The Journey Center for Safety and Healing
Cuyahoga County Board of Development Disabilities	Kent State University
Cuyahoga County Board of Health	Key Bank
Cuyahoga County Domestic Relations Court	Lakewood City School District
Cuyahoga County Senior Service Network (CCSSN)	Lakewood Public Library
Cuyahoga Falls City School District	Laundry Time Akron
Cuyahoga Falls Library	Laura's House
Cuyahoga Falls Police Department	Legal Aid Society of Cleveland
Cuyahoga Falls Recreation Department	Liang Law firm LLC
Cuyahoga Valley Christian Academy	Lifecare Family Health and Dental Center
Cuyahoga Valley National Park	LGBT Community Center of Greater Cleveland
Department of Justice-FBI	Lorain County Community College
Digestive Health Center	Mahoning Court System
Direction Home Akron-Canton Area Agency on Aging & Disabilities	Mahoning Valley Human Trafficking Task Force
Domestic Violence Project, Inc.	Malone University
Downtown Akron Partnership	Marysville Municipal Court
Equitas Health Akron	Massillon Municipal Court
Faith Lutheran Church	May Dugan
Family Promise - Summit County	Medina County Board of DD
Fairlawn Dermatology LLC	Medina County Board of Health
Field Local School District	MetroHealth System
Franklin County Common Pleas Court	Metro RTA
Franklin County Municipal Court	Midtown Cleveland
Fresenius Kidney Care	Minority Business Center
Friends of Madison Park	Mission Assets Fund – MAE
Genesis House/Lorain County Safe Harbor	Mitzvah Day Akron
Girl Scouts of Northeast Ohio	Monarca Language Services LLC
Global Ambassadors Language Academy	MotivAsians
Global Cleveland	My Community Healthcare

National Caucus and Center on Black Aged	Signal Akron
Native American Community of Cleveland	Smart Development
Neighborhood Network of Middlebury	Spectrum News
Neighborhood Family Practice	St. Bernard – St. Mary’s Catholic Church
North Hill Community Development Corp	St. Clair Place
Northeast Ohio Human Trafficking Task Force	STEP FORWARD
Northeast Ohio Medical University	Streetsboro City Shcools
OCA Greater Cleveland	Stow Munroe Falls School
Ohio Alliance to End Sexual Violence	Suicide Prevention Coalition of Summit County
Ohio Asian American Health Coalition	Summa Health System
Ohio Association of Community Health Centers	Summit County Collaborative Against Human Trafficking
Ohio Association of Food Banks	Summit County Developmental Disability Board
Ohio Attorney General’s Human Trafficking Commission	Summit County Domestic Relations Court
Ohio Crime Victim Justice Center	Summit County Public Health
Ohio Department of Health	Summit Education Initiative
Ohio Department of Job and Family Services	Summit Food Coalition
Ohio Domestic Violence Network	Summit Metro Parks
Ohio Housing Finance Agency	Summit Regional Human Trafficking Task Force
Ohio Senior Health Insurance Information Program (OSHIIP)	Sus Abogados Latinos
The Ohio State University - Summit Extension	TARGET Ohio
Ohio Supreme Court	Temple Israel Akron Hebrew Congregation
OOD-Akron	Third Federal Savings and Loan
OOD-Columbus	Tungez LLC
Peoples Bank	Tiffany Breast Health
Phoenix Rising Behavioral Healthcare & Recovery Inc.	United States Committee on Refugees and Immigrants (USCRI)
Philippine American Society of Ohio	U.S. Equal Employment Opportunity Commission (EEOC)
PNC Bank	US Together
Portage County Court Systems	University of Akron School of Nursing
Portage Path Behavioral Health	University Settlement
Produce Perks Midwest	Vantage Aging
Project Learn of Summit County	Victims Assistance Program
RAHAB Ministries	Wayne County Municipal Court
Rape Crisis Center	Western Reserve Academy
Recovery Resources	Willoughby EastlakeCity School
Refugee Response	Wooster City Schools
Refugee Services Collaborative of Cleveland	YMCA
Rock Mill	
Rubber City Pickle Ball Club	
Safer Futures	
Salaam Cleveland	
Shaker Heights School	
The Salvation Army	
Sexual Assault Response Team - Summit and Cuyahoga Counties	

THANK YOU!



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