

Akron Office 370 East Market St. Akron, OH 44304 P 330-535-3263 F 330-535-3338 Cleveland Office 3631 Perkins Ave., Ste. 2A-W Cleveland, OH 44114 P 216-881-0330 F 216-881-6920

Breaking Boundaries in Healthcare® Medical Interpreter Training course (In-House training) Fall Session (October 9 – November 13*, 2021)

Breaking Boundaries in Healthcare®, offered by the Interpreting and Translation Services Department at ASIA, Inc. since 2014, is a ONE-OF-A-KIND medical interpreter training course to train interpreters in the health care professions. The Breaking Boundaries in Healthcare®: A Medical Interpreter Training Course (BBiH) is open to speakers of 42 languages and follows a curriculum that is the first required step toward national certification for medical interpreters. The 40-hour course provides bilingual individuals with the skills required to deliver accurate and complete medical interpreting in health care settings.

This training will help interpreters, health care providers, and administrative staff work more effectively with LEP (Limited English Proficiency) patients. Participants who pass both the written (English) and oral exams (English and native languages) will be issued the **ALTA Certificate of Qualification**.

The Medical Interpreter Training course will cover the following main topics:

- Language access & disparities in healthcare
- Code of Ethics/Standards of Practice
- Modes of interpreting
- Roles of the interpreter
- Best techniques for effective interpreting
- Basic anatomy terms, medical testing and procedures
- HIPAA compliance
- Joint Commission and accreditation requirements for language access
- Professional development and much more

Participant Requirements:

- Must be able to speak fluently in both English and at least one other language
- Must be at least 18 years of age

Location: 370 East Market St., Akron, OH 44304 Class date and time: Saturdays from 9 am - 5:30 pm

1st week: Oct 9
 2nd week: Oct 16
 3rd week: Oct 23
 4th week: Oct 30
 5th week: Nov 6

• *6th week: Nov 13 (written exam—between 1 to 3 hours)



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Registration Procedure

Registration:

Fill out Google registration form: <u>here</u>

Registration: June 23 - September 17, 2021

Course Fee: \$650 (includes nonrefundable registration fee of \$150)

Full payment required by October 1, 2021

Payment Schedule: - 1st payment -- deposit of \$350 -- required by August 31, 2021

- 2nd payment -- \$300 -- required by October 1, 2021

Course fee includes the following:

- A hard copy of the Breaking Boundaries in Healthcare® textbook
- A nationally certified trainer
- Six weeks of in-classroom training with other students from around the globe
- A hard copy of the Role Play Workbook
- Interpretation Coaching with experienced and qualified interpreters
- Written exam and Oral exam (re-take fees are not included)

Payment Method: We accept the following payment methods

- 1. Check: Payable to: Asian Services In Action, Inc.
 - Address: 370 E. Market St. Akron, OH 4430
 Please write "BBiH course fee" on check's memo
- 2. Credit Card: Via phone 330.535.3263 (3% Convenience Charge per transaction)
- 3. Cash: In person at 370 E. Market St., Akron, OH 44304

Cancellation Policy: Cancellations made after 5 p.m. on September 17, 2021 will not be refunded. The registration fee of \$150 is nonrefundable.

Note: Medical background/interpreting experience is not required! Participants would need to pass both written and oral exams in order to get the ALTA Certificate of Qualification. Please note that English and your native language will be tested during the oral exam.

For more information please contact Ching Lo at clo@asiaohio.org or 330.535.3263 Ext. 5323.